

PRIVACY STATEMENT KLG Europe

Version: 30-04-2024

1. Privacy Statement KLG Europe

This Privacy Statement (hereinafter referred to as the “Privacy Statement”) applies to SE Logistics Holding B.V., and its subsidiaries, as well as to all of their affiliated companies, all hereinafter collectively referred to in the Privacy Statement as “KLG Europe”.

KLG Europe processes your personal data in a secure and careful manner so that, in principle, your data cannot fall into the hands of unauthorized persons. We appreciate your trust in our company and in the handling of your personal data we comply at least with the requirements of the General Data Protection Regulation (AVG/GDPR). Below you can read how we implement this in concrete terms.

2. Personal data we process by category or service

2.1. For customers and suppliers

KLG Europe is a logistics service provider and processes personal data about you because you use our logistics services and/or because you provide it to us yourself. By using these services and/or by providing the information, you agree that we collect and use your personal data in accordance with this privacy statement. The basis for this processing is the agreement we have entered into with you and/or agreements we have made with you and the retention period is at least seven years after execution of the agreement due to legal tax obligations. Below is an overview of the personal data we process:

- first and last name
- gender
- phone number (business)
- email address (business)
- loading and unloading address
- other personal data that you actively provide for example in correspondence and by telephone.

2.2. For access to our premises and grounds

KLG Europe is a logistics service provider and processes personal data about you because you use our logistics services and/or because you provide it to us yourself. By using these services and/or by providing the information, you agree that we collect and use your personal data in accordance with this privacy statement. The processing involves access control and camera surveillance. The basis for this processing is our legitimate interest to secure our property and that of our customers, as well as for the safety of our employees. The retention period is a maximum of 30 days after acquisition. Below is an overview of the personal data we process:

- first and last name
- vehicle registration number (specific to drivers).
- Camera images on which you are visible

2.3. For applicants

KLG Europe is a logistics service provider and processes personal data about you because you provide it to us yourself. By using our services, you agree that we collect and use your personal data in accordance with this privacy statement. The processing involves using and storing your c.v. and cover letter. The basis for this processing is your implicit consent for a retention period of up to 4 weeks after obtaining or after the end of the application process; thereafter, we will retain your data only after your explicit consent to do so and then for up to 12 months. You have the right to request deletion of your data at any time.

2.4. Underage

Our websites and services do not intend to collect information about website visitors who are under the age of 18, with the exception of written parental or guardian consent. KLG Europe cannot verify whether a

visitor is over the age of 16, which is why we encourage parents to be involved in their children's online activities. In this way, together we can prevent the collection of data about children without parental consent.

3. Why we need your information

KLG Europe processes your personal data, for the following purposes:

- To be able to contact you if this is necessary to perform our services, this may result from an agreement we have concluded with you, or agreements we have made with you, or because we are required to do so by law.
- Informing you of changes to our services and products, again this may result from an agreement we have entered into with you, arrangements we have made with you, or because we are required to do so by law.
- Contacting you as an applicant and assessing and verifying your suitability to fill the vacancy.

4. How long we keep data

KLG Europe does not retain your personal data longer than is strictly necessary to fulfill the purposes for which your data is collected. Our retention period(s) are described above by category.

5. Sharing with others

KLG Europe does not sell your data to third parties and will provide it only if necessary for the performance of our agreement with you or to comply with a legal obligation. With companies that process your data on our behalf, we make agreements regarding level of security and confidentiality of your data. Your data may be processed outside the European Economic Area solely for the purpose of executing the contractual agreements (logistics services), where additional specific contractual agreements with these processors protect personal data. KLG Europe remains responsible for all processing for which we have received your personal data.

6. View, modify or delete data

- You are entitled to
- To view your personal data;
- Make a request to correct data;
- Request less data to be processed by us;
- Request deletion of your data;
- Have your data transferred to someone else and,
- To file a complaint as further described in Article 11.

You may send a request for inspection, correction or deletion at any time to privacy@klgeurope.com. To make sure that the request for inspection has been made by you, please enclose a copy of your identity document with the request. Please make your passport photo and Citizen Service Number (BSN) unreadable. This is to protect your privacy. KLG Europe will respond to your request as soon as possible, but no later than four weeks. After verification, a copy of the identity document will be destroyed within 1 week.

7. Security

KLG Europe takes the protection of your data seriously and has taken adequate technical and organizational measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. The use of encryption where possible, the use of up-to-date firewalls, password and authorization policies and rules of conduct for our employees are examples of these security measures. If you have the impression that your data is not properly secured or there are indications of misuse, please contact us at privacy@klgeurope.com.

In addition, you have the right at any time to file a complaint or objection with the Personal Data Authority in The Hague, Netherlands; [Home | Authority Personal Data](#).

8. KLG Europe is affiliated with the Warning Register Logistics Industry Foundation (WLS).

The WLS aims to collectively keep criminals and fraudsters out of the logistics chain. Participating companies can place registrations in the register. This registration comes about after someone has been dismissed because of a criminal offense. This must be reported, but does not require a conviction. During the application process KLG Europe tests whether an applicant is registered in the WLS if this is the case the applicant will not be hired. KLG Europe also has the right to pass on personal data to the WLS in case they dismiss an employee because of a criminal offense, and have reported it.



9. Cookies

9.1. General

A. Different types of cookies

KLG Europe uses functional, analytical and tracking cookies. A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone the first time you visit this website. There are different types of cookies:

- Functional cookies; are cookies with a purely technical functionality. They ensure that the website functions optimally. For example, your preferred settings can be remembered. They also allow us to optimize our website and our services via the website.
- Analytical cookies; these allow us to track surfing behavior. These cookies exist when using analytical service providers, such as Google Analytics. Some analytical cookies are anonymous, while other analytical cookies process personal data.
- Tracking cookies; these cookies are set by an external party. With the help of these cookies, personalized advertisements can be shown. These cookies can also track your browsing habits which allows a very specific profile to be built by these parties. This profile can be so detailed that it is personal data.

The information stored in a cookie can be sent back to our servers the next time you visit our websites. Your IP address is also processed for analysis and optimization of our marketing and sales purposes. You can delete all previously stored information through your browser settings. For an explanation, see [What Are Internet Cookies and What Do They Do? | Kaspersky](#).

B. Changing cookie preferences

Your cookie settings are set by you when you first visit our websites. All non-functional cookies can be refused by category. Placement of cookies, other than functional or anonymous analytical cookies, takes place only after consent by active action by you as a visitor. You can change your settings at any time via our websites.

C. Basis of data processing

- Functional cookies: the basis for processing functional cookies is the legitimate interest of KLG Europe. The “legitimate interest” basis is based on Article 6(1)(f) of the AVG. KLG Europe's interest is based on the need to ensure proper functioning of the websites. However, the user's interest in maintaining his or her privacy is not exceeded, since functional cookies do not collect personal data that can be used, for example, for marketing or other purposes.
- Analytical and tracking cookies: the basis for processing analytical and tracking cookies concerns the consent given to KLG Europe. The basis is based on Article 6(1)(a) of the AVG. This article provides that the processing of personal data is only allowed if the data subject has given his or her unambiguous consent. The requested consent gives you as a user control over your personal data and provides transparency on how this data is used.

9.2. Cookie Overview

Cookie name, cookie type, cookie purpose and retention period; the KLG Europe websites uses different types of cookies which are listed in a table (including cookie purpose and retention periods) this can be requested via privacy@klgeurope.com.

9.3. Google Analytics

A. Google

Through our website cookies are placed by Google Analytics. We use this service to examine how you, as a visitor, use our website and Google provides us with insightful reports about this. Google may provide this information to third parties if Google is legally required to do so, or if third parties process the information on Google's behalf. KLG Europe has no influence on this. You can read here; [how Google uses information from sites or apps that use our services – Privacy & Terms – Google](#).

B. Privacy Settings

Through this cookie statement we inform you about the use of Google Analytics. KLG Europe has signed a processing agreement with Google; 1) Google Signals is used (this feature gives us more insight into the behavior of our visitors on different devices), 2) collected data is linked to other Google services and 3) your IP address is anonymized so that your location is not traceable.

9.4. Third-party websites and changes

This Cookie Statement does not apply to third-party websites that are connected to our website through links. It is not possible for KLG Europe to guarantee that these third parties will handle your personal data in a reliable and secure manner. Always consult the privacy statement of these websites before using these websites. This cookie statement is subject to change. If changed, you will be asked again for your agreement to the placement of the modified cookies.

10. Securing communications by SSL - Encryption

To protect you as a website visitor, KLG Europe uses secure encryption technologies. With SSL (Secure Socket Layer) your personal data is used encrypted on our site (therefore not visible to third parties). This way you can be sure that your data will only be visible to you and our server.

In all parts of our site where your data is used, such as when filling out the contact form, we use SSL encryption. You can check and recognize this yourself. When you are in an encrypted area of our site, you will see a lock symbol appear in the lower right or upper left corner of your browser. In addition, the URL changes from http:// to https:// which also indicates that the page is secure.

10.1. Internal handling

If you have complaints about the way KLG Europe processes (personal) data, we would like to discuss this with you. Please send your complaint via email to our email address; privacy@klgeurope.com.

10.2. Personal Data Authority

Under the General Data Protection Regulation, you have the right to lodge a complaint with the Personal Data Authority about our processing of your personal data. You can contact the Personal Data Authority for this purpose. More information about your right to complain can be found on the website at: [Home | Authority Personal Data](#).

11. Changes

We may change this Privacy Statement from time to time for a variety of reasons by posting the updated version of the Privacy Statement on our websites. We encourage you to review the statement periodically to stay informed about how we use your personal information.